

Lumada Showcase

User Manual

Lumada Showcase Secretariat Lumada Innovation Hub, Services & Platforms Business Unit, Hitachi, Ltd. Hitachi Document Solutions Co., Ltd.

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Advance preparation for the presentation

[Try using it first]

Advance preparation for the presentation

[Put together the presentation]

Day of the presentation

[Do the presentation]

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Introduction (About Lumada Showcase)



Lumada Showcase is a collection of PR contents that can be used by all companies in the Hitachi Group and that brings together all sales promotion contents for Lumada-related services and products in the Hitachi Group.

Create a presentation that converts potential customers into actual customers



Customers can quickly and easily see the Hitachi products and initiatives that suit their interests at the moments.

Customers can find out about the latest in Hitachi initiatives and merchandise.

Presenting with screen sharing

Asking questions and exchanging opinions as you watch the same contents online.

Lumada Showcase

Vision and concepts

Co-Creation use cases

Solutions

Videos and brochures

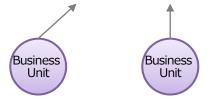
Hitachi Sales reps and SEs select suitable, customer-oriented content from Lumada Showcase.

Hitachi Sales rep. & SE

They are able to combine several pieces of content for the customer presentation.

Record customer feedback and leverage it in following sales promotion activities.

Collecting and updating sales promotion contents from the whole Hitachi Group

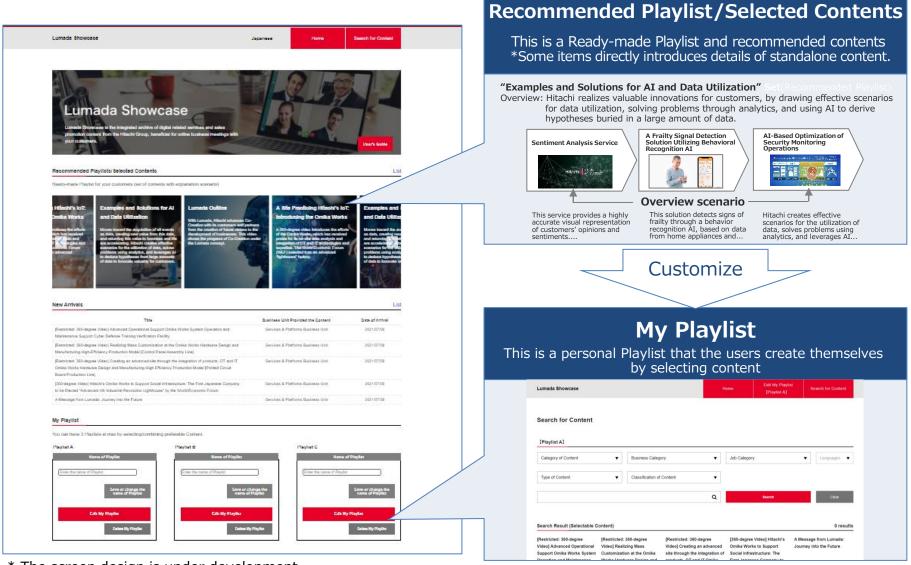




Introduction (characteristics of Lumada Showcase)



Present contents registered in Playlists to customers through Teams® and other tools.

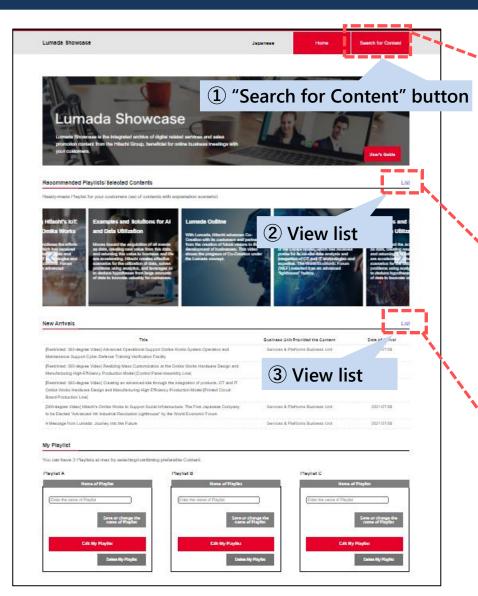


^{*} The screen design is under development

Introduction (Characteristics of Lumada Showcase)



You can search for necessary contents from play and content lists and search.



1 Search and filter all available content.



2 View recommended playlists in order of most recent arrival.

G-HIWEB Machine State S				HTTACH! Name on No.	
O LUMADA					
Lumada Showoase		Home	Edit My Playtist [Playtist A]	Search for Content	
Recommended Playlists/Selected Contents	,				
Playlist / Contents Title	Summary.				
Lumada Cancego videa - To create new value -	As your partner, Fillishin water is create new value through Co-Chanton and power of digital, and maîte social institution that hads to withdracement of peoples Coll. (Coulty of LTM) and improvement of corporate value. And currents, a solution and service that accelerates against inconsisten, will give an important mice as a "place of connection" in Co-Chanton with you, in this video, wa will introduce Lumada's consept as a "place of connection" and further evolution.				
	A 300-degree video introduces the efforts of the Oraka Vionts, which has received praise for its on-site data analysis and integration of OT and IT technologies and expectes. The Viond Economic Forum (VISE) selected it as an advanced "ighthouse" fectory.				
Committee and Colombia day 41 and Committee and	Moves toward the acquisition of all events as data, creating new value from this data, and returning this value to business and the are accelerating, intends creates effective accession for the validation of data, solve problems using analytics, and levenages AI to deduce hypotheses from legal amounts of data to homouse valuably for accessorses.				
	With Lumida, Hillarch advances Co-Creation with its customent and partners from the creation of future visitors to the development of businesses. This video shows the progress of Co-Creation under the Lumidas concept.				

③ View all content in order of most recent arrival.

	€ G-HIWEB							
For Informal man soly. Printing is allowed. Created by Xystems, S. Semians Basiness, Dutsian, Hissis, Sin	Ruchhand marady: Printing is allowed. Created by Mystern, & Streeter, Bactery, Dishley, Plants, Link Stopperd declarater History Comp.							
O LUMADA								
Lumada Showcase	Home	Edit My Playlist [Playlist A]	Search for Content					
New Arrivals								
Tila	Guninana	Unit Provided the Content	Date of Arrival					
Fleetriched: 360-degree Video] Advanced Operational Support Omika Works 5 Maintenance Support Cyber Defense Training Verification Facility	System Operation and Services	Services & Platforms Business Link						
Pleanizhed: 300-degree Video) Realizing Mass Customization at the Omika W Manufacturing High-Efficiency Production Model [Control Panel Assembly Lin	6: 300-degree Video) Realizing Mass Customization at the Omitia Works Handwans Dealgn and Services & uring High-Efficiency Production Model (Coreol Panel Assembly Line)		2021/07/08					
Pleasizated: 300-degree Video) Creating an advanced size through the integral Omika Works Handware Design and Manufacturing High Efficiency Production Board Production Line)		A Platforms Business Unit	2021/07/08					
[360-degree Video] Hitschi's Onlike Works to Support Social Infrastructure: The First Japanese Company to be Elected 'Advanced (th Industrial Revolution Lighthouse' by the World Economic Forum		A Pintforms Business Unit	2021/07/08					
A Message from Lumads: Journey into the Future		A Platforms Business Unit	2021/07/08					
Lumada Concept video - To create new value -	Services	A Platforms Business Unit	2021/07/08					
PDFF ± v O			2021/04/20					
	T	3.44一型症状状态度	2021/04/07					
Digital Solutions for North American Power Grid								

Introduction (how to use Lumada Showcase)



Preparing for the presentation

[Set up the online meeting]

- Checking the usage environment (p.7)
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Advance preparation for the presentation

[Try using it first]

- 3. Accessing Lumada Showcase (p.9)
- 4. How to use Recommended Playlist (p.10)

[Put together the presentation]

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Day of the presentation

[Do the presentation]

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1. Checking the usage environment



System requirements

- ① Computer using Windows 10 and a high-speed internet connection.
- ② Browser: Microsoft Edge or Google Chrome

(At the time of this manual's verification, Microsoft Edge® and Google Chrome® were both version 89.)

3 Videoconferencing application: Teams®

(If you wish to use another videoconferencing application, please check the operation in advance.)

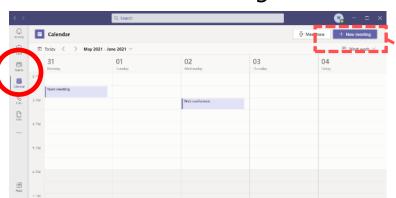
2. Issuing invitations



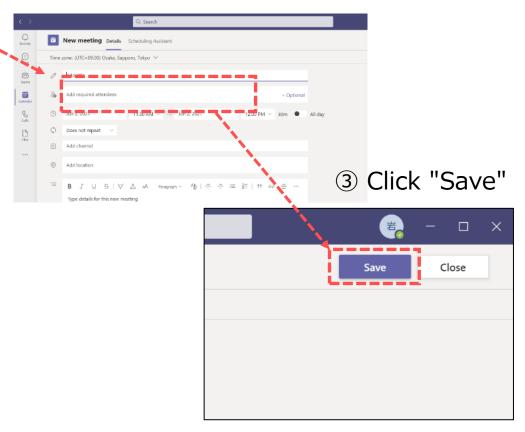
First arrange a meeting time and date with the relevant parties. Then issue a meeting invitation using the online meeting tool.

Issue invitations using the online meeting tool Teams®

① Click "New meeting"



② Add the attendees

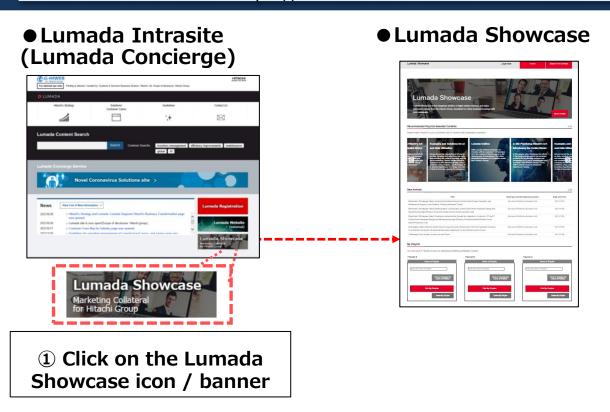


3. Accessing Lumada Showcase



Lumada Showcase can be accessed directly from the top page of the Lumada Intrasite or Lumada Concierge by clicking the icon / banner

"Lumada Showcase" https://lumada-showcase.hitachi-document.co.jp/en_top/



Lumada Showcase is a service for everyone at Hitachi and the Group companies.
 (Equivalent to an intranet).
 (Customers cannot directly access Lumada Showcase.)

4. How to use Recommended Playlist 1

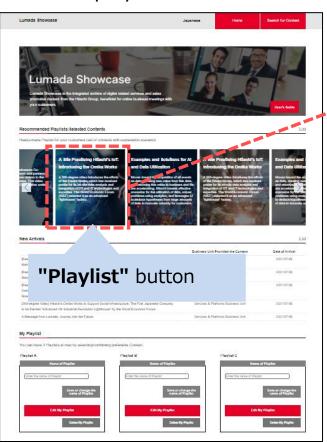




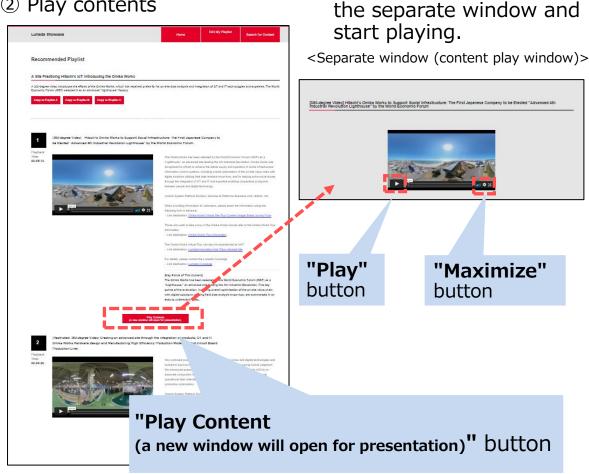
(3) Maximize the viewer in

Recommended Playlist can be played by the following process.

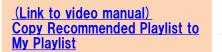
1 Select playlists



Play contents



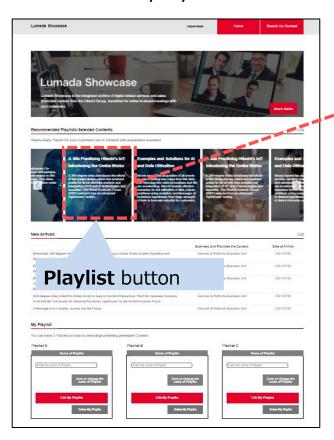
4. How to use Recommended Playlist 2



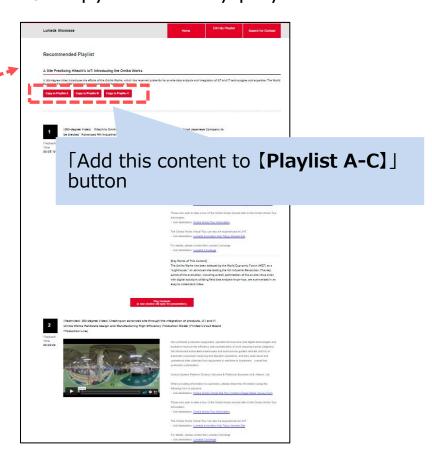


You can edit recommended playlists by copying them to My Playlist.

① Choose a playlist



2 Copy to arbitrary playlist

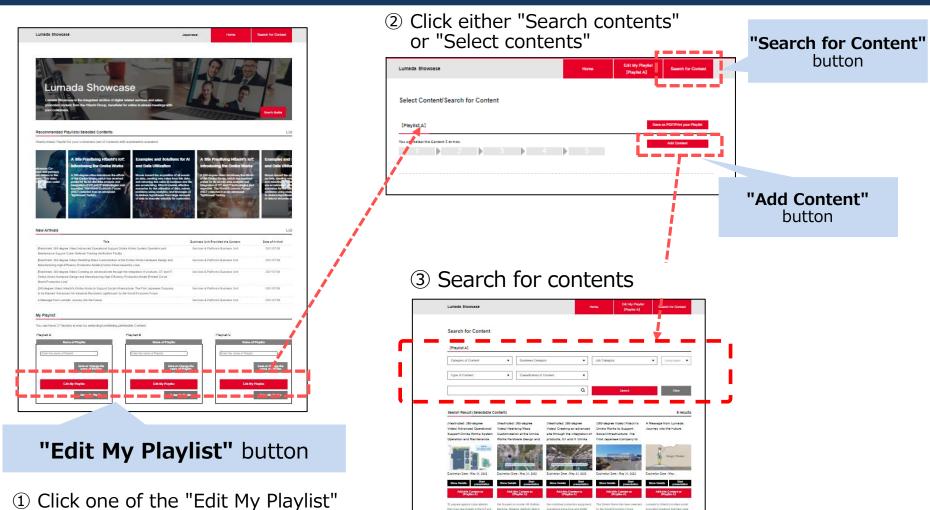


5. Creating My Playlist 1





Select Edit My Playlist and search for the required content.



buttons

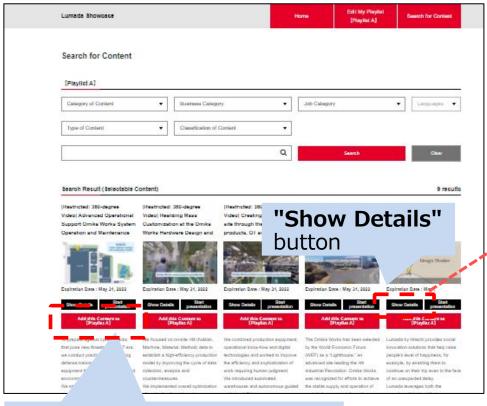
^{*} The screen design is under development.

5. Creating My Playlist 2



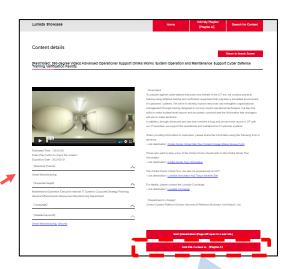
Add content from search results to your playlist. You can add and register up to five pieces of content.

 Register contents by clicking the "Add this content to Playlist A-C" button



"Add this Content to [Playlist A-C]" button

② You can also register from the "Contents Details" page



"Add this Content to [Playlist A-C] ***" button

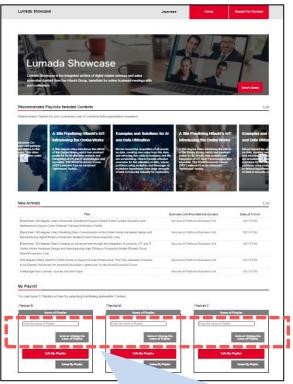
5. Creating My Playlist 3



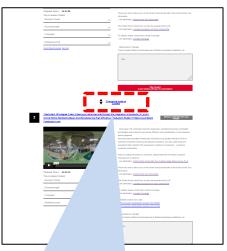
You can change the name of the playlist, reorder content, and add notes for each item of content.

Change playlist name

Home screen



Reorder materials
 Edit/Play My Playlist screen



"Change the order of content" link

You can reorder content using the up and down arrows.

Add notes

Edit/Play My Playlist screen



Notes input field

You can add notes for use during presentations.

"Save or change the name of Playlist" button

Enter the playlist name in the text box and click the "Save or change the name of Playlist" button.

6. Rehearsal 1: Checkpoints, etc.



Before giving an actual presentation, be sure to do a rehearsal.

Rehearsal checkpoints
☐ Is the content play window shared? (Share only the content play window, not your desktop screen.)
☐ Is the video sound shared? (In Teams, turn on "include computer sound" during screen sharing)
☐ Is the video playing smoothly? (Computer environment and network connection)

Precautions

 It may not be possible to share sounds sometimes if an external monitor or external speakers are connected using HMDI, USB, etc.

For example, an external monitor will not be able to play sounds when the screen and sound are being sent to an external monitor via an HDMI cable.

6. Rehearsal 2: Precautions



Check that the play screen and video sound are being shared.

Precautions for presentations

① When sharing your screen, only share the separate window* Select the window displayed during screen sharing.

- *Content playback window
- 2 Check sound during screen sharing.

Make sure to turn on the "Include computer sound" button that is shown during screen sharing. (Otherwise, the customer cannot hear video sounds)

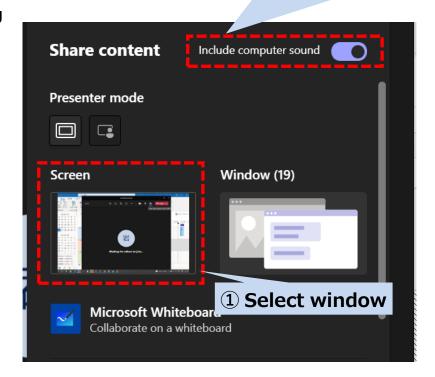
*When a sub-monitor is connected:

Select the separate screen to be shared and check that sound is being output from the sub-monitor. If the shared screen and sound output screen do not match, sound will not be played back properly.



Select separate screen

2"Include computer sound" button



Recommended usage

Logging in from both a computer and a smart device (such as an iPhone or iPad) enables you to check that
the screen is being shared using the smart device. This is useful for checking how the shared screen looks
during the presentation if you are rehearsing by yourself.

7. Saving playlists (as PDF)

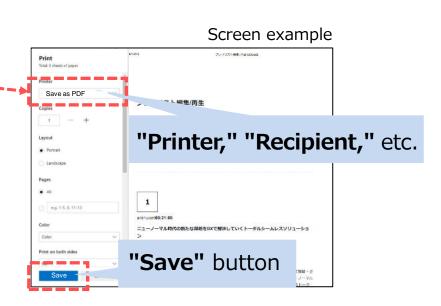


Outputting playlists by PDF is useful when sharing information with other relevant persons, and for backup purposes.

1 Click "Save as PDF/Print your playlist" button



2 Select "Save as PDF"



3 Click the "Save" button

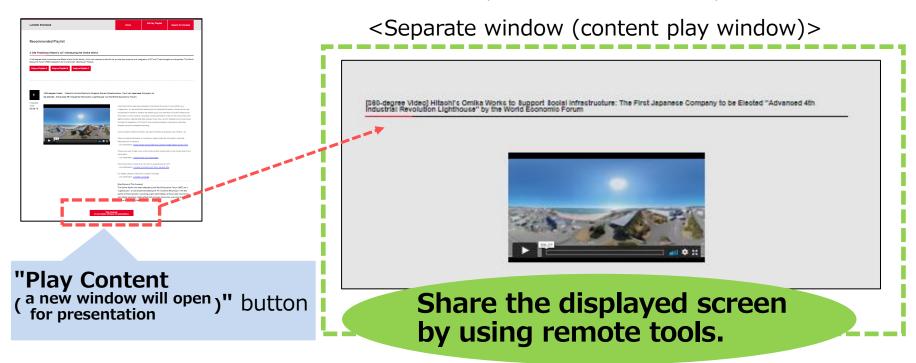
*Anything written in the note area will also be saved.

8. Screen sharing



Play content in a separate window and share that screen with the customer.

During a presentation, share the separate window with the customer and leave the Lumada Showcase itself in the background. When you switch to different content using "Edit/Play My Playlist" or "Recommended Playlist," you can show the content to the customer side without interruption and facilitate a smooth presentation.



Recommended usage

When sharing the screen, shut down any applications not required for the presentation to reduce the load placed on the network or PC.

In addition, make sure the shared screen is in the foreground (the top-most window).

* If the video or sound is interrupted while sharing a video, switch off screen sharing and then switch it on again.

9. Playing, pausing, and resuming contents

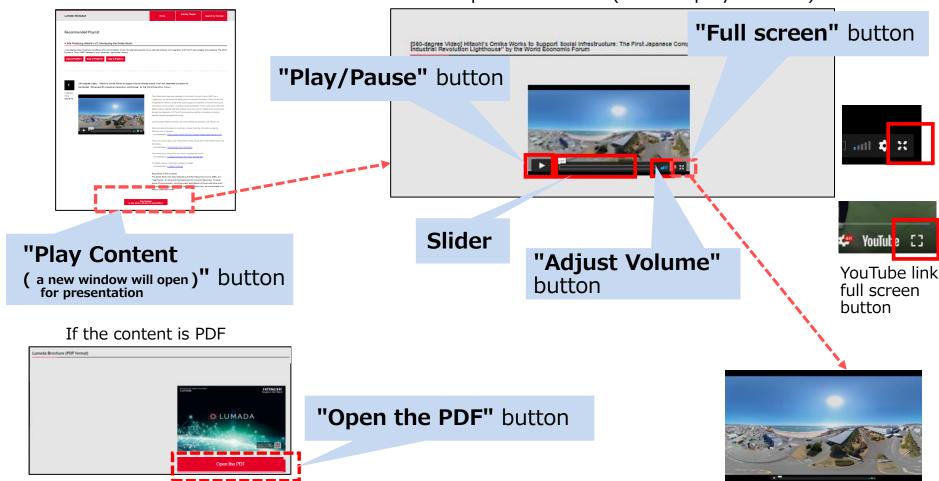


Play content in full screen mode. You can also pause play or adjust the audio volume as necessary.

1 Click the "Play Content" to open the play page in a new window

Click "Open the PDF" button

② Adjustment on the play page
<Separate window (content play window)>



10. Deleting and reusing Playlists



You can save up to three My Playlists. Delete playlists when you are finished using them.

Delete Playlist

Click "Delete My Playlist" and select "OK" on the confirmation screen to delete My Playlist.

Homepage "My Playlist" area



Reuse Playlist

"Delete My Playlist" button

Content created in My Playlist is saved in your browser's cookies. If you wish to reuse My Playlist later, please do not delete cookies.

Recommended usage

Since playlists cannot be copied, it is useful to save them as PDFs.

Save as PDF Print your Playlist

Content that you showed a customer can be turned into a PDF and saved.

11. Display content in Lumada Showcase



Please contact the Lumada Showcase admin office to request for content to be added.

Content listing request form

Please download the latest content listing request form via the following link, complete it and send to the admin office. When requesting listing of content on both the Japanese and English language sites, please fill in separate request forms for both.

Download content listing request form: https://lumada-showcase.hitachi-document.co.jp/wp-content/uploads/2021/07/Request form.xlsx

Lumada Showcase admin office

In addition to content listing requests, please contact the Lumada Showcase admin office for questions regarding Lumada Showcase, consultations regarding recommended playlist planning ideas and other inquiries.

ls.info.td@hitachi.com

Reference. The role of Lumada Showcase



Bridges the gape between public-access contents and individually tailored materials, provides an online point of contact with customers, gathers contents ⇒ Lumada Showcase

Background

- In the past, Sales reps themselves had to collect and put together information scattered inside the company when introducing or proposing DX.
- The COVID-19 pandemic has made it difficult to conduct business activities face-to-face, which has increased the number of opportunities to present cases and merchandise remotely.
- The spread of tools for online meetings and such has made it easier to share video contents.

Sales process	Gaining potential customers	Creating potential customers	Creating actual customers	Consider ⇒ Order and sign contract	
Customer points of contact	Hitachi Brand Channel, external websites, etc.	Lumada Showcase	LIH and other customer Co-Creation environments		
		Showrooms and seminars	Customer website meeting rooms, etc.		
Contents	Public access	Limited access	Activities tailored to each customer	Activities tailored to each customer	
	Video introducing cases/merchandise	Video introducing cases/merchandise	Prototype demonstrations, proposal materials, etc.	Meeting materials, etc.	
Viewing mode	The customer watches freely	Present the customer with contents selected	Present the customer with contents chosen	Present the customer with contents created by	

by Hitachi

by Hitachi

LIH: Lumada Innovation Hub

Hitachi

Reference. Suggested use of Lumada Showcase

* Applies to PR contents (excl. technology information)

creations, etc.



- Lumada Showcase: Guiding customers from branding (consistent message) to the Lumada business
- Lumada Innovation Hub: Realizing front business unit collaboration and deepening the Co-Creation process

