

Before giving an actual presentation, be sure to do a rehearsal.

Rehearsal checkpoints

☐ **Is the content play window shared?**

(Share only the content play window, not your desktop screen.)

☐ **Is the video sound shared?**

(In Teams, turn on “include computer sound” during screen sharing)

☐ **Is the video playing smoothly?**

(Computer environment and network connection)

Precautions

- It may not be possible to share sounds sometimes if an external monitor or external speakers are connected using HDMI, USB, etc.

For example, an external monitor will not be able to play sounds when the screen and sound are being sent to an external monitor via an HDMI cable.

6. Rehearsal 2: Precautions

Check that the play screen and video sound are being shared.

● Precautions for presentations

① When sharing your screen, only share the separate window* **Select the window displayed during screen sharing.**

*Content playback window

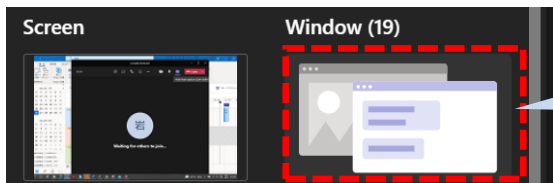
② Check sound during screen sharing.

Make sure to turn on the "Include computer sound" button that is shown during screen sharing.
(Otherwise, the customer cannot hear video sounds)

*When a sub-monitor is connected:

Select the separate screen to be shared and check that sound is being output from the sub-monitor.

If the shared screen and sound output screen do not match, sound will not be played back properly.



Select separate screen

Recommended usage

- Logging in from both a computer and a smart device (such as an iPhone or iPad) enables you to check that the screen is being shared using the smart device. This is useful for checking how the shared screen looks during the presentation if you are rehearsing by yourself.

② "Include computer sound" button

